

Romantic Danube
8-Day Cruise
Budapest to Nuremberg

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Important Pre-Trip Information

Passports & Visas

Please remember to obtain all required travel documents prior to departure and check your documentation carefully to avoid incurring costs associated with delays, losses, or obtaining documents while traveling. When traveling abroad, your passport must be valid for at least 6 months following your visit. If you are a U.S. citizen, no visas are required for this itinerary.

Air Tickets

Check your air tickets for accuracy including travel dates, first and last names, and gateway cities. Middle names are not required on airline tickets for international travel. Please call if there are any discrepancies.

Flight & Baggage Information

Confirming your flights: **We suggest you call your airline 72 hours prior to your scheduled departure to reconfirm your flights.** Viking River Cruises is not responsible for notifying guests of changes. Please also verify proper check-in time as well as checked baggage and carry-on restrictions with your airline.

Special Requests: Airline arrangements such as seat assignments, special meal requests, frequent flyer credit, etc., are arranged or determined by the airline. It is recommended that you or your Travel Agent contact your airline timely to make these special requests. Our Air Department often secures auto-generated seats; should you want to make a change, please contact the airline directly.

Baggage Loss & Damage: In the unfortunate event that your luggage is damaged or does not arrive with you, file a report with the airline before you leave the baggage claim area. Contact the transfer staff to advise them of your delay by sending one person out to greet them or call the number listed on page 6 of this booklet.

General physical fitness

Our tours and cruises are not physically demanding, however, *because of the nature of many of the sites you will be visiting, this tour may not be appropriate for guests with certain medical conditions and physical restrictions.* Walking tours are often on uneven ground or cobblestones and may include stairs and steep inclines. You should be able to stand on

your feet for an extended period of time to visit museums and other sites. Note that the ships cannot accommodate wheelchairs. If you have concerns or questions, please discuss the nature of your itinerary with your Viking River Cruises Travel Consultant and with your physician.

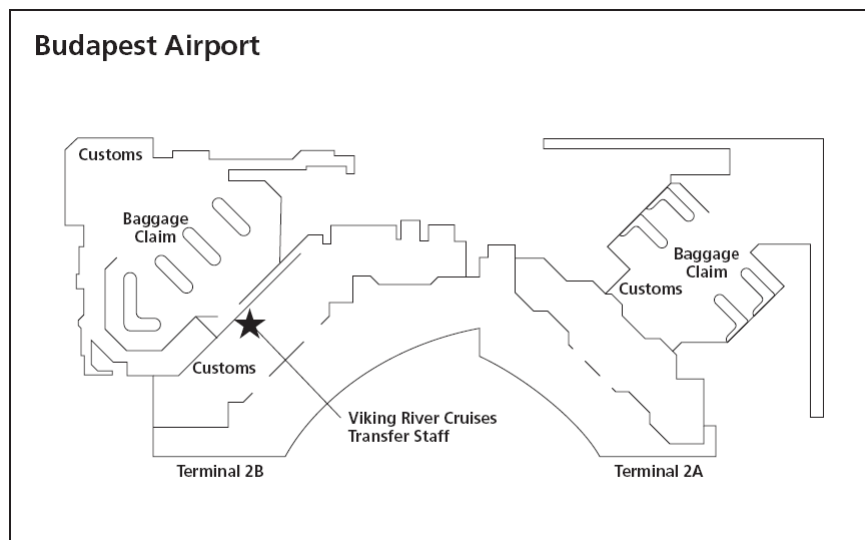
Budapest Arrival Transfer Information

Welcome to Budapest and the beginning of your extraordinary Viking River Cruises experience.

Included Transfers: If we have arranged your transfers, collect your baggage, exit customs and find your driver who will be waiting in the arrival hall with a Viking River Cruises sign.

All non-Malev flights: You will be arriving through Gate 2B. Upon leaving the baggage claim area, your driver will be waiting *immediately* in front of you by the satellite booths.

Malev Flights: You will be arriving through Gate 2A. Walk the short distance to the arrival area of Gate 2B. Your driver will be waiting *directly* in front of the doors from the baggage claim area to your right.



Budapest Airport

The transfer company is Welcome Touristik.

Telephone: +36 1 327 0603 or +36 1 327 0604

Emergency: +36 30 221 1874 or +36 30 952 4153

For more info on European phone numbers, see pages 19-20.

Sometimes, your transfer will wait for people arriving on other flights. The wait time for these guests is rarely more than 30 minutes, but could be as long as one hour.

If your flight to Budapest is delayed or if you miss your connecting flight, call the transfer company directly with your new flight details. They will make every effort to meet you when you arrive. If you are not met due to a delayed or missed flight, follow the instructions for *On Your Own Transfers* (below). Retain any receipts for taxis or other transportation in case you need to make a claim with the airline or your travel insurance.

Ship Location & Taxi Information

On Your Own Transfers: If Viking River Cruises is not providing your transfers or if you miss your transfer, go directly to your ship (embarkation day only). Approximate taxi fare is HUF 6,400-7,700. You should determine the price before getting into the taxi as there can be price differences between drivers.

Your ship is docked at the Viking Pier located between the Elizabeth Bridge and the Chain Bridge on the Buda side of the city.

Do not dismiss your taxi until you have positively located the ship.

The ship's docking location is at the discretion of port authorities, and your ship's Captain can be ordered to move the ship without notice.

Just in case, please find your ship phone number below:

Ship	Phone	Fax
Viking Europe	+49 174 303 51 04	+49 174 303 50 47
Viking Neptune	+49 174 303 51 02	+49 172 302 87 02
Viking Spirit	+49 174 303 51 00	+49 172 302 92 25

Your Romantic Danube Itinerary

If you are taking the Budapest pre-cruise extension, please see pages 13-15 for details.

Day 1 Depart

Leave on your flight to Budapest. Refer to your individual air itinerary for exact departure and arrival times.

Day 2 Budapest, Hungary

Arrival in Budapest. If Viking River Cruises arranged your transfer, you will be met at the airport and transferred to your river cruise ship. Because the crew will be preparing staterooms for arriving guests, you can relax in the ship's lounge or explore Budapest on your own. You will be given access to your stateroom as soon as it becomes available, usually by 3 p.m. If you arrive during lunchtime (11 a.m. to 2 p.m.), some light snacks will be available. Your ship remains docked overnight.
Included Meals: Dinner

Day 3 Budapest

Included Budapest Tour. Disembark after breakfast for a tour of Hungary's lovely capital. The Danube cuts through the heart of the city, separating the Buda Hills and the Old City from the elegant boulevards of modern Pest. Start in "Pest" with a ride along the *Andrássy Útca* where you will see the National Opera House and Heroes' Square. You will see other highlights including the Parliament before crossing the river to the more traditional "Buda" side of the city. Your tour here highlights the massive hilltop castle complex with its turreted Fishermen's Bastion and Matthias Church. You also see the famous Chain Bridge and Elizabeth Bridge, two of many that connect the two halves of this vibrant city.

Scenic Cruising. Return to your ship for lunch and spend the afternoon relaxing onboard and enjoying your first taste of cruising along the beautiful Danube.

Welcome Reception. Gather this evening to get acquainted with your Program Director and traveling companions at a Welcome Reception after dinner onboard.

Included Meals: Breakfast, Lunch, Dinner

Day 4 Vienna, Austria

Included Vienna Tour. Your ship docks in Vienna after breakfast. Upon arrival, set off on your half-day tour of one of Europe's most elegant and romantic cities. Your coach and walking tour features the remarkable Ringstrasse, lined with imposing palaces and grand residences, encircling the medieval *Innere Stadt* (Inner City). See the magnificent Hofburg Palace, glorious St. Stephan's Cathedral with its gleaming spire, and the beautiful State Opera House.

You then travel to the baroque Belvedere Palace. After walking through its beautifully landscaped gardens, you will tour inside to see its wonderful collection of art featuring works by a number of famous painters including Gustav Klimt.

Vienna Leisure Time & Optional Tours. Return to your ship for lunch, and enjoy an afternoon exploring on your own. Take a ride on a traditional horse-drawn *fiaker*, sample some mouthwatering Viennese pastry (try the famous Sachertorte) in a sidewalk café or visit the wonderful Art History Museum.

You may choose to join us for an optional tour to Maria Theresa's wonderful baroque Schönbrunn Palace, designated as a UNESCO World Heritage Site. See the palace's opulent rooms and collection of period furniture, and admire the beautiful formal gardens (cost of the optional tour is 44 euros, which includes motorcoach transportation, entry fees and a guide).

After dinner onboard, you can attend an optional concert. Held in one of the city's palaces, the concert features compositions by Mozart and Strauss performed by a Viennese orchestra (cost of the optional tour is 54 euros, which includes motorcoach transportation and the concert). The ship remains docked in Vienna until almost midnight.

Included Meals: Breakfast, Lunch, Dinner

Day 5 Melk & Linz

Scenic Cruising & Included Melk Abbey Tour. During the early morning hours your ship cruises through the Wachau Valley, heart of Austria's wine country. This area is filled with cultural and historic importance, and is of such unsurpassed beauty, that it has been named a UNESCO World Heritage Site. Dock in Melk after breakfast and disembark for an

excursion to the dramatic 900-year-old baroque Melk Abbey, perched on sheer cliffs high above the Danube. Its cherub-filled library is home to a wide range of medieval manuscripts. The interior of the abbey's church is a kaleidoscope of red, orange, and gold, with a magnificent carved pulpit and shimmering ceiling frescoes.

Scenic Cruising. Return to your ship for lunch and continue sailing through a beautiful stretch of the Danube called the Strudengau. You arrive in Linz after dinner where you can take a stroll around this quaint town or sample some locally-produced wines.

Included Meals: Breakfast, Lunch, Dinner

Day 6 Passau, Germany

Included Passau Tour. Your ship leaves Linz overnight and docks in Passau after breakfast. Disembark for a tour of this elegant town, called the *Dreiflussesstadt* (City on Three Rivers), which is situated at the confluence of the Danube, Ilz and Inn Rivers. You will see the impressive Bishop's Residenz, 14th century Town Hall, and the town's magnificent 17th century St. Stephan's Cathedral, containing Europe's largest pipe organ. After the tour, you will be treated to an organ concert. *Please note that the organ concerts are not held on Sundays or during the months of April and November.*

Passau Leisure Time. Return to your ship for lunch, and enjoy the balance of the afternoon at leisure before the ship sails again in the early evening. Dinner is served aboard.

Included Meals: Breakfast, Lunch, Dinner

Day 7 Regensburg & Kelheim

Included Regensburg Tour. Dock in Regensburg during breakfast, where you will enjoy a walking tour through one of Germany's best-preserved medieval cities. See the gleaming spires of Gothic St. Peter's Church with its stained glass, the Old Town Hall and the 12th century Old Stone Bridge (Germany's oldest bridge).

Weltenburg Abbey Tour & Included Danube Gorge Cruise. After lunch onboard, take a motorcoach to Kelheim to board an excursion boat for a cruise through the lovely Danube Gorge. This area of unsurpassed scenic beauty is where the river cuts a dramatic pass through the mountains and is the narrowest and steepest section of the river.

After your cruise through the gorge, enjoy a visit to Weltenburg Abbey, set on a bend in the river and offering fine views of the stunning Danube Gorge scenery. Founded at the beginning of the 7th century, this is one of Germany's oldest monasteries. Its famous brewery was founded in 1050, and beer has been brewed here ever since. The monastery brewery produces ten different brews, including its most recent "Anno 1050." After a look around, you may want to enjoy a snack or sample one of the brews in the monastery's beer garden. Return to your ship, which has sailed to Kelheim to meet you, and continue cruising through the night.

Captain's Farewell Dinner: Gather this evening to toast your memories and say farewell to your newfound friends at the Captain's Farewell Dinner.

Scenic Cruising. Your ship sets sail in the early evening, navigating through the Main-Danube Canal on the way to Nuremberg. This engineering marvel stretches 106 miles from Bamberg on the Main River to Kelheim on the Danube. Begun as Charlemagne's dream in 793, it was completed in 1992 with 16 locks that raise the water to 1,332 feet. Connecting the Main and Danube Rivers, today it enables river travel from the North Sea to the Black Sea.

Included Meals: Breakfast, Lunch, Dinner

Day 8 Main-Danube Canal & Nuremberg

Port Location. Your ship docks in the morning at Nuremberg Pier in the Gibitzenhof, about four miles south of Nuremberg city center.

Included Nuremberg Tour. Disembark after breakfast for a tour of this medieval city surrounded by 13th century walls. Today Nuremberg evokes the notorious post-World War II war trials. But throughout its history, the city was known for its handicrafts, particularly toys and fancy metalwork. You will stop for photos at the Palace of Justice, site of the 1946 Nuremberg Trials, as well as the grounds where Nazi rallies were staged, and stop at the imposing Imperial Castle. Admire the city's half-timbered houses and stroll through the Market Square.

Nuremberg Leisure Time and Optional tour. After your tour, you have free time to do some shopping or explore on your own. You can visit the Germanic Museum, containing the largest collection of Germanic art and

culture from prehistoric times to the present. Dinner is served aboard and your ship remains docked here overnight.

Optional World War II Historical Tour. You may choose instead to join us on the optional World War II historical tour including a visit to The Documentation Centre, located on what was once the Nazi Party Rally Grounds. The Centre houses detailed documentation of the history of party rallies, clearly exposing the manipulative nature of the Nazi propaganda machine. The upper level of the center houses a new permanent exhibit titled, "Fascination and Terror," which deals with the causes, relationships and consequences of National Socialist tyranny. A city orientation tour follows which includes a stop at Kaiserberg, once the imperial residence of the Holy Roman Emperor. The palace consists of a cluster of buildings that date back to the year 1040. From the palace you will see spectacular views of the sprawling city below. Your tour includes an extended photo and explanation stop at the Palace of Justice. Following your tour, you will be transferred to Nuremberg city center where you can enjoy some leisure time before returning to your ship for dinner in the evening (cost of the optional tour is 44 euros, which includes motorcoach transportation and guided tour).

Dinner is served aboard and your ship remains docked here overnight.
Included Meals: Breakfast, Lunch, Dinner

Day 9 Depart

After breakfast, disembark and transfer to the airport for your return flight home.

Included Meals: Breakfast

If you are taking the Prague post-cruise extension, please see pages 16-18 for details.

Your Budapest Pre-Cruise Extension Hotel

If you are taking the Budapest pre-cruise extension, the following pages feature information on your hotel and itinerary.

Budapest Hilton

Hess A. ter (Hess Andras Square) 1-3

Budapest, HU H-1014

Phone: +36 1 889 6600

Fax: +36 1 889 6644

The 5-star Budapest Hilton is located in a historic building and surrounded by the quaint streets of Old Buda. It is in the historic Castle District and next to beautiful Matthias Church. The hotel offers laundry, concierge and room service; a barbershop and beauty salon; two restaurants, a lounge and wine cellar bar; gift shop and safety deposit box. Air-conditioned rooms feature minibar; television with news and movie channels; telephone with voicemail; in-room safe and a hairdryer.

Your Budapest Pre-Cruise Extension Itinerary

Day 1 Depart

Leave on your flight to Budapest. Refer to your individual air itinerary for exact departure and arrival times.

Day 2 Budapest

Arrival in Budapest. If Viking River Cruises arranged your transfer, you will be met at the airport and transferred to your Budapest hotel. See page 6 for arrival transfer information. Hotel check-in times are often in the early afternoon. If you arrive earlier the hotel may allow you to check in if your room is ready, but it may be necessary for you to wait. In this case, you can relax in the hotel lobby, or ask the hotel to hold your luggage while you explore Budapest on your own. Check in and take the rest of the afternoon to become familiar with this vibrant city. You can go shopping along *Váci Útca* for traditional souvenirs like porcelain or peasant embroidery. And sample some of Budapest's famous fare, including goulash.

Day 3 Budapest

Included Old Buda Walking Tour. After breakfast, join your guided walking tour of Old Buda. You will stroll through the Castle District and visit Buda Castle, the historic royal castle of Hungary. After a brief stop for some pastry at a local café, continue on to see the National Gallery and Matthias Fountain, with a beautiful statue depicting King Matthias. You will also visit Fishermen's Bastion for great views of the city and site of famed Matthias Church.

Budapest at Leisure. The rest of the day is yours to explore Budapest. You can cross the Danube via the Chain Bridge over to the Pest side of the city and explore Heroes' Square, City Park or the lively covered market. Lunch and dinner are on your own.

Included Meals: Breakfast

Day 4 Budapest

Budapest at Leisure. You might choose to visit the Royal Palace of Gödöllő. One of Hungary's largest baroque palaces, it was once a summer home for Franz Josef, Emperor of Austria, and his wife Elizabeth ("Sissi"). You may opt to visit Gellért Spa, with the most beautiful and elegant baths in Budapest. Here, you can use the outdoor swimming pool, saunas or Turkish baths. All of the mineral-rich water

comes from natural springs, where it has been flowing for the past 2,000 years.

Included Meals: Breakfast

Day 5 Budapest & Embark Ship

Budapest at Leisure. You have the morning and early afternoon to get in some shopping or more touring. Check out of your hotel by the posted check-out time, and the hotel can store your luggage while you sightsee. In the mid-afternoon, you will be transferred to the pier to embark your ship. You will receive notification of the exact time of this transfer during your hotel stay.

Included Meals: Breakfast, Dinner (aboard)

Your Prague Post-Cruise Extension Hotel

If you are taking the Prague post-cruise extension, the following pages feature information on your hotel and itinerary. Refer to the vouchers in your final document package to see which hotel applies.

Prague Hilton
Pobrezni 1
186 00 Prague 8
Czech Republic

Phone: +420 2 24 84 27 32
Fax: +420 2 24 84 23 71

The 4-star Prague Hilton is conveniently located on the right bank of Vltava River within walking distance from the city center and major attractions. And the bus and underground stations are only a five-minute walk. The hotel has three restaurants, a bar and a wide selection of shops. There is a health club & spa offering a swimming pool, dry and wet sauna, jacuzzi, gym, health bar, beauty salon and other amenities. Air-conditioned rooms are equipped with television, telephone, safe and hairdryer.

Prague Hilton Old Town
V Celnici 7
111 21 Prague 8
Czech Republic

Phone: +420 2 21 82 21 00
Fax: +420 2 21 82 22 00

The 4-star Prague Hilton Old Town is centrally located in the heart of Prague within walking distance of Prague Castle and Wenceslaw Square. The hotel has a restaurant and lounge/bar; business center; pool; gift shop and laundry and shoe shine service. Air-conditioned rooms are equipped with television, telephone, safe and hairdryer.

Your Prague Post-Cruise Extension Itinerary

Day 1 Nuremberg & Prague

Arrival in Prague. After disembarkation in Nuremberg, take a motorcoach transfer to Prague, arriving in the early afternoon, to check in to your deluxe hotel. If you arrive earlier than the hotel's check-in time, the hotel may allow you to check in if your room is ready, but it may be necessary for you to wait. In this case, you can relax in the hotel lobby, or ask the hotel to hold your luggage while you explore the "City of a Hundred Spires" on your own. Take the afternoon to become acquainted with Prague's varied architecture, from Romanesque to Gothic and Baroque to Art Nouveau. The shopping district is walking distance from your hotel, as is historic Old Town, location of Old Town Hall and the famous Astronomical clock, a medieval clock that features an hourly "Walk of the Apostles" show. You will also want to visit a local restaurant and sample some traditional savory Czech food such as goulash, roast pork or duck.

Included Meals: Breakfast (aboard ship)

Day 2 Prague

Included Hradcany Castle "Insider" Tour. Breakfast is followed by an "Insider" guided tour of Hradcany (or Prague) Castle, the most popular sight in Prague. Dating back to the 9th century, it is one of the world's largest castles, and has buildings that represent virtually every architectural style spanning the last one thousand years. The castle has been the seat of kings, Holy Roman emperors and presidents alike. The complex features many courtyards, chapels, palaces, galleries and the renowned Gothic St. Vitus' Cathedral. Your tour includes a visit to St. Vitus' Cathedral and a stroll amid the colorful cottages along the narrow, cobbled street called Golden Lane.

Prague at Leisure or Optional Tour. Your afternoon is free to further explore Prague on your own or you may choose instead to take an optional walking tour through the Josefov Quarter (Prague's Jewish Quarter) with its many historic synagogues and one of Europe's oldest Jewish cemeteries

Included Meals: Breakfast

Day 3 Prague

Prague at Leisure. Following breakfast, you have the day to further explore this beautiful city. Consider a visit to the National Museum, housed in a huge neo-renaissance building near Prague's New Town. You might also walk across renowned Charles Bridge or shop for souvenirs like Czech crystal. Tonight, you may want to venture out to Wenceslas Square, a central area of shops, restaurants, pubs and other landmarks. You will want to sample some beer made in local microbreweries or a good Czech or Moravian wine.

Included Meals: Breakfast

Day 4 Depart

After breakfast, you check out of your hotel and are transferred to the airport for your flight home.

Included Meals: Breakfast

Helpful Travel Information

Tipping

Tips are not included in your cruise price, but are your way of showing satisfaction for good service. You may tip onboard staff in cash or charge your tips to your credit card at the end of the cruise. For local guides, we recommend tipping at the end of each tour in cash.

We suggest a gratuity of \$10 U.S. per guest per day which is distributed among the ship's staff, including your Program Director.

Additional tipping is at the guest's discretion. You can use these guidelines for other service providers:

- Airport Porters – \$1 U.S. per bag
- Hotel Porters – \$1 U.S. per person, on check in and check out
- Local Guides – \$1-\$2 U.S. per person, per day
- Drivers – \$.50-\$1 U.S. per person, per day
- Hotel Room Attendants – \$1 U.S. per person, per day
- Restaurant Wait Staff – Restaurants often add a service charge to bills, but an additional tip of 5%-10% is customary
- Viking River Cruises Guide/Hospitality Desk (during land or extension programs) – \$3-\$5 U.S. per person, per day of service

Telephone

Emergency Contact Information. If there is an emergency and you must be contacted while traveling, your family/friends should attempt to reach you directly by contacting the ship or hotel. The ship's phone and fax systems operate on mobile reception and may not get good reception throughout the trip. If unsuccessful, your family/friends can call the Viking River Cruises toll free number (1-877-668-4546) during our normal business hours. (M-F 5 a.m.-8 p.m.; Sat 5 a.m.-5 p.m.; Sun 7 a.m.-4 p.m. All times are Pacific Time).

European Phone Numbers: Within this document, we have listed phone numbers that include the country and city codes you need to dial if you are calling from outside the country or city where the hotel, company or ship is located. If you are calling from within the same city, do not dial the country or city code. To call from the U.S.: dial 011 + the entire number listed.

We list the following codes applicable to your trip for your convenience.

Hungary country code:	36
Budapest city code:	1
Germany country code:	49
Nuremberg city code:	911
Czech Republic country code:	420
Prague city code:	2

The numbers for the ships are based on satellite service and have a German country code (49) even when they are not in Germany.

And if you are phoning home from Europe, use the following codes:

U.S. country code:	001
Canada country code:	001
U.K. country code:	0044

Weather

You can review live weather reports at cnn.com/weather.

Packing Tips

For comfort, we suggest bringing comfortable, casual clothing. Ties and jackets are not required; there are no formal nights although some guests choose dressier clothing for the Captain's Dinner. If you choose to dine on your own in town, upscale restaurants may require coat and tie.

Bring:

- Comfortable walking shoes
- Dressier shoes
- Collapsible umbrella/lightweight rain gear
- Lightweight jacket/warm sweater/sweatshirt
- Sunglasses, sun hat or visor
- Toiletries (including medical remedies)
- Warm coat, gloves and water-resistant footwear (as needed for cooler months)

Pack in your carry-on baggage:

- All needed medications, including prescriptions, in their original, labeled containers
- Eyeglasses, contacts, contact lens solution
- Important papers and travel documents
- Camera gear, film, extra memory cards (digital cameras), extra batteries
- Valuables

We suggest you bring copies of your key travel documents (passport information page, airline tickets, credit card numbers and insurance information) and carry them separately in case you lose your originals.

Remember to check with your airline for carry-on restrictions.

Optional Items:

- Electric converter/adaptor for North American appliances (220V) (***recommended***)
- Travel alarm clock, travel flashlight, binoculars, anti-bacterial wipes
- Small calculator for foreign exchange calculations
- Travel journal/notepad and/or reading material
- Small, basic sewing kit/extra buttons; pack scissors in checked bags
- Address list or pre-addressed labels for sending postcards

Notes:

- Most hotels and Reception onboard have a hairdryer available for guest use.
- Laundry service (no dry cleaning) is available onboard for a fee.

Customs

Many countries have laws against the purchase/export of certain items, including antiquities, cultural property and certain animal products. Additionally, U.S. laws prohibit the import of certain items. You can review current duty free limits as well as restrictions at customs.treas.gov/xp/cgov/travel.

Monetary Considerations

Currency: Germany and Austria use the euro. Hungary uses the forint. The Czech Republic uses the koruna.

Exchange Rates: Current rates are available in the financial sections of newspapers and at: xe.com or money.cnn.com/markets/currencies.

Purchasing Items & Currency Exchange: Many locations will accept travelers checks or credit cards. For incidentals and small vendors, you may be able to use the U.S. dollar in small denominations, but we recommend getting some local currency.

ATMs: ATMs that dispense local currency are widely available and conveniently located in large European cities, but are limited in smaller towns. Should you wish to use ATM machines, confirm with your bank *prior to departure* that your ATM/credit card and PIN number will work abroad.

Changing Cash or Travelers Checks: You can exchange cash or travelers checks at hotels, banks and exchange bureaus as well as small amounts of currency onboard your ship for most local currencies for a fee.

Credit Cards: Euro card, MasterCard, Visa and American Express cards are accepted in all countries in major shops, restaurants and hotels as well as to settle your shipboard account.

Currency Onboard Ship & Your Onboard Account: The onboard currency is the euro. All onboard purchases are billed with a guest check and added to your personal shipboard account. At the end of your trip, you may pay in cash (*U.S. dollars or euros*), or by credit card (your bill will be converted at the current exchange rate). We are sorry, but travelers checks cannot be used for payment of your shipboard account. Please review your shipboard bill upon checkout so that we can more easily assist with any questions you may have.

Value Added Tax (VAT): Many countries have a national “sales” tax (called VAT) that is levied on most goods and services. In some cases and with the proper documentation from the point-of-purchase, it is possible to have a portion of this tax refunded to you on items taken out of a country in unused condition. Depending upon flight schedules and timing, it may be possible to receive a refund by applying at the airport kiosk before departure.

Items Not Included in Your Cruise Fare: Bottled water, specialty coffee and/or teas, soft drinks, alcoholic and other beverages (other than regular hot tea and coffee), tips, laundry, internet service, phone calls and other items of a personal nature.

Onboard Information

Beverages: Hot coffee and tea are complimentary throughout your voyage. Soft drinks, bottled water and alcoholic beverages are available for an additional charge. You may bring local wine aboard.

Clothing Suggestions: Dress aboard and ashore is casual; we suggest you dress comfortably and bring sturdy walking shoes for sightseeing excursions. Dinner attire is “evening casual,” and the Captain’s Dinner is dressy, but not formal.

Cuisine & Dining Room Service: All meals aboard are European-style food adjusted for North American tastes. Meals are open seating during set meal times—no table reservations are accepted. Room service is not available.

Electricity: Onboard electricity is 220V.

Internet: For your convenience, all of our ships offer wireless internet access for a fee, based on the amount of time used. Guests may use their own laptop or a computer will be made available. Note that the internet connection functions via cellular service or satellite, and there may be times when reception is not possible and/or when the connection is extremely slow. For this reason, we recommend only checking and sending email, as surfing the web or downloading large files may be difficult.

Medical Services: While there is no doctor onboard, close proximity to land guarantees medical services can be rapidly obtained.

Onboard Language: The onboard language is English. Your Program Director, key staff and tour guides all speak English.

Onboard Shop: Each ship has an onboard shop area offering film, Viking River Cruises logo items, souvenirs and select toiletries.

Safes: Please keep all jewelry and valuables in your stateroom safe.

Smoking: Smoking is not permitted indoors on any ship.

Telephone Service: Each stateroom has its own telephone, and charges will be placed on your shipboard account. The phones function via satellite and there may be times when reception is not possible.

Televisions: All staterooms have a color television. Depending upon satellite transmission, most ships receive 6 TV channels with some U.S. or English programming.

Viking News & Onboard Activities: The onboard daily newsletter, *Viking News*, features information about daily activities, shore excursions and tour departure times.

Cruise Evaluation: We pride ourselves on providing you with a high standard of excellence in every aspect of your cruise experience. Your comments and suggestions are valuable tools for us to find ways to make your experience even more enjoyable. A questionnaire will be delivered to your stateroom during your cruise. We kindly ask that you complete the form and return it to the Reception Desk prior to disembarkation.

Viking Service Guarantee

It is our hope that you find your cruise to be enjoyable from the very beginning. However, should you be dissatisfied with our service upon first check-in (hotel or onboard ship) including food, personnel or shore excursions, you must notify us within 24 hours of the start of your cruisetour. If your first check-in is aboard ship, notify your Program Director; if you are in a hotel, contact our Service Desk in Basel, Switzerland at +41 61 638 60 23. We then have 24 hours to correct the situation. In the unlikely case that a solution is not possible, you can then depart as soon as possible and we will refund 100% of your cruise price. We can assist with any reservations to leave, but costs for your return trip and/or alternate travel plans are your responsibility.

Itinerary Notes

Schedules and activities are subject to change depending upon river water levels, port accessibility and weather conditions. We appreciate your understanding if changes to the listed itinerary need to be made. Costs listed in this booklet for optional tours are approximate; actual costs will be quoted onboard.

Notes:

Notes: